Part I: Name of Country

Russia

Part II: US Consulate General Information

Local Address: American Consulate General

15 Furshtatskaya ST.

St. Petersburg, Russia 191028

Local Address in Russian: Генеральное Консульство США

Фурштатская Ул. 15

Санкт-Петербург, Россия 191028

Telephone: +7 (812) 331-2600 FAX: +7 (812) 331-2646 After hours phone: +7 (812) 331-2600

E-mail: <u>StPetersburgACS@state.gov</u>
Website: <u>http://stpetersburg.usconsulate.gov</u>

State Department Country Specific Information:

http://www.travel.state.gov/travel/cis_pa_tw/cis/cis_1006.html

We encourage American citizens to sign up (register) for the Smart Traveler Enrollment Program with the consulate, in order to obtain updated information on local travel and security. Enrollment is important; it allows the State Department to assist U.S. citizens in the event of an emergency. You do not need to come over to our office in person. You may sign up directly online at: https://travelregistration.state.gov

Part III: Profile of Religions and Religious Services available to visitors:

Country Profile: Visit the State Department's website "Background Note: Russia"

Religions: Russian Orthodox, Islam, Judaism, Roman Catholicism, Protestant, Buddhist, other. More than 70% of Russians identify themselves as Russian Orthodox.

Internet Site: In Your Pocket Guide: Religious services available to visitors

Part IV: Funeral Directors, Mortician and Related Services Available in St. Petersburg:

The U.S. Consulate in St. Petersburg, Russia assumes no responsibility or liability for the professional ability or reputation of, or the quality of services provided by, the following persons or firms. Names are listed alphabetically, and the order in which they appear has no other significance. Professional credentials and areas of expertise are provided directly by the funeral directors, morticians and other service providers.

American Medical Clinic located at Moika emb. 78

Tel.: +7 (812) 740-2090 (24 hours)

Fax: +7 (812) 310-4664

www.amclinic.ru

Euromed located at 60 Suvorovskiy Pr.

Tel.: +7 (812) 327-0301 (24 hours)

Fax: +7 (812) 327-0301 www.euromed.ru

Interservice Company located at First Sovetskaya Str. 8, office 24

Tel.: +7 (921) 966-4733, +7 (921) 791-9075

Fax: +7 (812) 717-2120

http://www.helpinfuneral.ru/eng

Useful contact information:

St. Petersburg Crematoria

Shafirovskiy Pr. 12 Tel.: +7 (812) 298-2753

Forensic Morgue

10 Yekaterininskiy Pr. Tel.: +7 (812) 544-1717 Fax: +7 (812) 545-0340

<u>Part V: Profile of services available in St. Petersburg regarding preparation and shipment of remains:</u>

(1) Maximum Period Before Burial:

There is no maximum period before burial. For practical reasons, however, none of the St. Petersburg district morgues will keep remains for longer than one month without special arrangements. After the deadline, the remains are buried at state expense. As a rule, only major cities in St. Petersburg's consular district have mortuary facilities.

(2) **Embalming:**

There are no requirements for embalming if the remains will be buried locally. Embalming facilities exist in large cities in the consular district. It should be pointed out that preparation and air shipment of remains is carried out in accordance with the laws and facilities available in Russia, and, in most cases, the services fall short of those expected in the United States. It is always recommended that the hometown funeral director be requested to determine the advisability of viewing the remains.

(3) Cremation:

Cremation is permitted by national law with the consent of the decedent's relatives. There is one crematorium in St. Petersburg.

(4) Caskets and Containers:

When remains are transported out of the country, the body is first appropriately prepared or cremated for shipment. It is then placed in a zinc coffin, or urn in case of cremation, which is then placed in a suitable transportation box.

(5) Exportation of Human Remains:

Remains: To export remains, the following documents are required by the Russian authorities:

- Official Death Certificate from ZAGS (Russian Vital Records Office)
- Certificate of Content (certifying that container is sealed and contains only remains of deceased)
- Medical Certificate from Forensic Bureau of absence of contagious diseases
- Documents issued by the U.S. Consulate General in St. Petersburg:
 - Consular Mortuary Certificate
 - Affidavit of Mortician on Encasement
 - Consular Report of Death Abroad (DS-2060)

(6) Exportation of Human Cremains/Ashes:

Ashes: To export cremated remains, the following documents are required by Russian authorities:

- Official Death Certificate from ZAGS
- Proper encasement
- Consular Report of Death Abroad (DS-2060)
- Certificate of Cremation
- Certificate of content (certifying that container is sealed and contains only ashes of deceased)

(7) **Costs:**

Fees will vary significantly depending upon the services chosen. Even though the facilities below charge in Russian Rubles, they typically provide estimated costs in U.S.Dollars.

- Preparation and air shipment of the remains to the U.S.: approximately 4,800 9,000 USD.
- Cremation and air shipment to the U.S. of the urn containing the ashes: approximately 2,200-5,900 USD.
- Preparation and burial of the remains in St. Petersburg: approximately 2,000 5,000 USD.
- Cremation and disposition of the ashes in St. Petersburg: approximately 1,200 5,000 USD

There will be additional fees if the remains need to be transported to St. Petersburg from another city in the consular district.

The clinics provided the following price lists.

American Medical Clinic located at Moika emb. 78

Tel.: +7 (812) 740-2090 (24 hours)

Fax: +7 (812) 310-4664

www.amclinic.ru

- ➤ Preparation and air shipment of the remains to the U.S.: 4,000 USD plus transportation charges, which depend on the airline and destination in the U.S. Transportation charges may vary between 1,600 and 2,000 USD.
- ➤ Cremation and air shipment to the U.S. of the urn containing the ashes: 3,500 USD plus transportation charges, which depend on the airline and destination in the U.S. Transportation charges may vary between 60-90 USD
- > Preparation and burial of the remains in St. Petersburg: 3,300 USD
- > Cremation and disposition of the ashes in St. Petersburg: 3,300 USD

In case the death occurs outside of St. Petersburg the cost may be significantly higher.

Euromed located at 60 Suvorovskiy Pr.

Tel.: +7 (812) 327-0301 (24 hours)

Fax: +7 (812) 327-0301

 $\underline{www.euromed.ru}$

- ➤ Preparation and air shipment of the remains to the U.S.: 7,000 USD plus transportation charges, which depend on the airline and destination in the U.S. Transportation charges may vary between 2,500 and 3,500 USD.
- ➤ Cremation and air shipment to the U.S. of the urn containing the ashes: 5,300 USD plus transportation charges. Transportation charges may vary between 400 and 600 USD.
- ➤ Preparation and burial of the remains in St. Petersburg: 5,000 USD
- > Cremation and disposition of the ashes in St. Petersburg: Euro 5,000 USD

In case the death occurs outside of St. Petersburg the cost may be significantly higher.

Normally, when you designate one of the clinics above, the cline will contact the insurance company (if applicable) to check what costs insurance will cover. Please note that some insurance companies work with the clinics on a reimbursement basis only. In that case, the family must pay the expenses up front and then seek reimbursement from the insurance company.

Interservice Company located at First Sovetskaya Str. 8, office 24

Tel.: +7 (921) 966-4733, +7 (921) 791-9075

Fax: +7 (812) 717-2120

http://www.helpinfuneral.ru/eng

> Preparation and air shipment of the remains to the U.S.: 4,800 USD. The fee includes transportation charges.

- > Cremation and air shipment to the U.S. of the urn containing the ashes: 2,200 USD
- > Preparation and burial of the remains in St. Petersburg: 2,000 USD
- Cremation and disposition of the ashes in St. Petersburg: 1,200 USD

This company has some employees who speak limited English. However, the company does not have experience in dealing with US insurance companies.

(8) Exhumation and Shipment:

There is no time limit for exhumation after burial. In order to exhume a body an application must be made to the Authority of the Cemetery.

(9) Local Customs Regarding Funerals, Disposition of Remains, Mourning, Memorial Services

Usually funeral includes a funeral ceremony, a burial in a grave or cremation of the deceased, a wake and a periodic memorial service. Local customs depend on religion.

(10) Remarks:

Preferable Funeral Services

The American Medical Clinic (AMC) and Euromed Clinic provide full services and have English speaking staff members. Interservice can prepare remains suitably for shipment to the United States and this mortuary is generally less expensive than the clinics. However, Interservice does not have fluent English-speaking staff, and the company does not coordinate with US insurance companies. Non-Russian speaking families who choose to use this mortuary will need to hire a Russian speaker to handle arrangements. Also, since Interservice does deal directly with US insurance companies, the family must pay for services upfront and then seek reimbursement from the insurance company (if applicable.)

Autopsy Requirements

In accordance with Russian law, an autopsy is required if criminal circumstances are suspected. Autopsies are performed only by state pathologists; in a few cases, however, the Consulate General was able to arrange, for a trained Russian doctor to be present at an autopsy when requested by the next-of-kin. An autopsy may be waived upon request of the next-of-kin if police do not suspect foul play. Russian authorities always require a letter from the U.S. Consulate General either relaying the relatives' permission to do an autopsy or their request that one not be performed. Normally an autopsy must be performed in order to list a specific cause of death on the medical death record. If an autopsy is not performed, the Russian medical death record will indicate that the cause of death is unknown. If relatives object to an autopsy being performed, Russian authorities will spend approximately three additional days completing necessary paperwork. Obtaining complete autopsy results can take up to two months. This can be mailed to the Next of Kin when the Consulate receives it. Sometimes an extra fee will be charged for a full autopsy report. The full autopsy report will be in Russian. If an English translation is desired, families may find that it is easier and less

expensive to have the document translated in the United States rather than attempting to obtain a translation in St. Petersburg.

Options for in-country transportation

In most cases the St. Petersburg firms making arrangements prefer to send their own representative to the local mortuary to reduce delay, as well as to make sure that the embalming and encasement are performed properly, and that the official Russian death certificate is obtained from the local administration.

Local Law Governing Disposal of Personal Effects

Russian law provides for a six month waiting period before effects can be released to the NOK. This period is calculated to give time to other potential heirs (both foreigners and locals) or their official representatives to claim rights to the effects. During these six months the apartment of the deceased American is supposed to remain locked and sealed by a local notary and the keys kept at the local police station. However, in the past, the U.S. Consulate General has not experienced serious delays in taking custody of the deceased's effects and the full six month waiting time was not observed.